

AI CERTs Examination Guidelines

System Requirement

- Web Camera: The assessment process will be conducted utilizing your live video feed, accessible through either an integrated webcam or a USB webcam.
 - Minimum: 0.5 Megapixel
 - Recommended: 1280 x 720 resolution
- Operating System (Window)
 - Minimum: Windows Vista, 7, 8, 8.1,10
 - Recommended: Windows 10
- Operating System (Mac)
 - Minimum: Mac OS X 10.6
 - Recommended: Mac OS X 10.13

Examination Environment:

- Choose a quiet, well-lit, and distraction-free space.
- Ensure the room is free from unauthorized materials such as books, notes, or electronic devices.
- Only one monitor or screen is allowed during the examination.

Prohibited Activities:

- No use of headphones, smart devices, or external storage devices.
- No copying, recording, or sharing exam content.
- Avoid accessing other websites or applications during the exam.

Network Speed

- The assessment requires **1.5 MBPS minimum** upload bandwidth (speed).

- You can check your network speed using the following websites:
 - <http://bandwidthplace.com/>
 - <http://www.speedtest.net>
- If your network speed is above the advised speed, you should not face a problem while attempting the assessment.

Supported Browsers

Browser	Version
Chrome	Google Chrome Latest Three Version
Firefox	Firefox Latest Three Version
Safari	Safari Latest Three Version
Microsoft Edge	Microsoft Edge Latest Three Version

Browser Settings

- Once you have the latest supported browser versions, you may easily start the assessment.
- However, in a rare case you may face difficulty in starting the assessment, due to the pop-up blocker setting of your browser.

Here is what you can do to fix this:

1. Use the "**allow once/always**" pop-ups function from your browser settings to allow assessment window to open.
2. Optionally, you may disable the pop-up blocker for the duration of the assessment. After performing the above steps, **please restart the browser**.

Browser Cache Settings

- It is always advisable to clear browser cache/cookies before starting any assessment. For most browsers, pressing. "CTRL+SHIFT+DELETE" and selecting Clear Cache (for Firefox and Chrome) helps you clear the cookies.
- In case you still face any issue in loading the assessment, shut down the system directly using the power button and then clear the cache again.

Contact Information

If you face any issues during the assessment, please feel free to reach out to our support team using the contact information provided along with your registered email.

- Email: **support@aicerts.ai**